



## AIG Opens New Shared Services Center in Sofia, Bulgaria

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SOFIA, Bulgaria--(BUSINESS WIRE)--Apr. 23, 2015--

American International Group, Inc. (AIG) officially opened a new Shared Services Centre (SSC) in Sofia, Bulgaria, today during a grand opening ceremony attended by Peter D. Hancock, President and Chief Executive Officer of AIG, and Meglena Kuneva, Deputy Prime Minister of the Republic of Bulgaria.

The centre will support AIG's insurance operations in 17 countries across Europe with Claims, Policy Servicing, Accounts Receivable, and Travel Assistance services.

"This is a significant day for AIG, for our customers, and for our employees," said Mr. Hancock. "Opening this new centre in Sofia, which will play an important part in our European operations, affirms our strong commitment to Bulgaria. In addition, we also plan to continue expanding our commercial insurance activities here."

AIG currently employs 350 people in Bulgaria, 98 percent of whom are university graduates, and all speak at least one other language. By the end of 2015, AIG plans to increase staff numbers in Bulgaria to approximately 500.

"This is an exciting time for all of us in Bulgaria," said Venislav Iotov, General Manager of AIG for Bulgaria and Romania. "AIG's investment creates excellent employment opportunities at one of the largest global insurers."

Also attending today's ribbon-cutting ceremony and grand opening were senior representatives of the Bulgarian government, including Vladimir Tudjarov, Secretary-General, Ministry of Economy; Mr. Stamen Yanev, Executive Director of InvestBulgaria Agency; and Mrs. Ralitsa Agayn-Guri, Vice Chairman of the Financial Supervision Commission. Also present were Mr. Bruce Burton, Deputy Chief of Mission in the Embassy of the United States in Bulgaria, and Mr. Thomas Bruns, Commercial Counselor in the Embassy of the United States in Bulgaria.

### Notes to editors

American International Group, Inc. (AIG) is a leading global insurance organization serving customers in more than 100 countries and jurisdictions. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at [www.aig.com](http://www.aig.com) | YouTube: [www.youtube.com/aig](http://www.youtube.com/aig) | Twitter: @AIGLifeUK | LinkedIn: <http://www.linkedin.com/company/aig>

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