Expedia Selects AIG Travel as Global Travel Insurance Provider

March 2, 2018 8:43 AM ET

Industry leaders team up to offer travelers innovative travel insurance solutions and an enhanced customer experience

NEW YORK--(BUSINESS WIRE)--Mar. 2, 2018-- American International Group, Inc. (NYSE:AIG) announced today that it has been selected as Brand Expedia Group's global provider of travel insurance and assistance products. Aon Affinity Travel Practice, Expedia's long-term U.S. insurance partner, will continue to provide advisory services to Expedia and will deliver customer claim services in the U.S.

This press release features multimedia. View the full release here: http://www.businesswire.com/news/home/20180302005302/en/

"Our work with AIG will help more people go places with confidence and with the knowledge that we are looking out for travelers," said Aman Bhutani, President, Brand Expedia Group. "Travel can have disruptions, and together with AIG, we are creating real-time, hassle-free solutions aimed at delighting travelers."

Travelers can opt for AIG's Travel Guard[®] insurance offerings at the U.S. point of purchase for flights, hotels, packages, cars and cruises on Expedia sites, including Expedia.com[®], CheapTickets[®], Orbitz[®] and Travelocity[®].

"We are excited that our partnership with Expedia will expand AIG's ability to provide innovative products and solutions that serve the unique needs of customers as they travel around the globe," said Peter Zaffino, Chief Executive Officer, General Insurance, AIG. "This opportunity further establishes AIG's leading position in the travel insurance business, building upon our strong global presence and driving growth in our overall Personal Insurance portfolio."

Following the U.S. launch, AIG Travel and Expedia plan to expand the travel insurance offerings to the same Expedia brands globally, as well as ebookers, lastminute.com.au, lastminute.co.nz, Wotif.com and Wotif.co.nz.

"Bringing together AIG Travel's global reach and Expedia's position as one of the world's leading travel companies, better positions both companies to provide travel insurance solutions that are innovative, relevant and accessible," said Jeff Rutledge, Chief Executive Officer of AIG Travel.

"Aon is pleased to continue our 15-year relationship with Expedia, and look forward to working seamlessly with AIG Travel to serve Expedia's U.S. customers," said Beth Godlin, President, Aon Affinity Travel Practice. "Our team sees itself as an extension for Expedia and AIG Travel, and we remain focused on delivering an insurance experience that is aligned with Expedia's travel service standards and AIG insurance products."

About AIG Travel

AIG Travel, Inc., a member of American International Group, Inc. and part of AIG Personal Insurance, is a worldwide leader in travel insurance and global assistance. Travel Guard[®] is the marketing name for its portfolio of travel insurance solutions and travel-related services, including medical and security services, marketed to both leisure and business travelers around the globe. Services are provided through a network of wholly owned service centers located in Asia, Europe and the Americas. For additional information, please visit our websites at www.travelguard.com.

About AIG

American International Group, Inc. (AIG) is a leading global insurance organization. Founded in 1919, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services

that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: @AIGinsurance | LinkedIn: http://www.linkedin.com/company/aig. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference into this press release.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.

About Expedia.com

Expedia.com[®] is one of the world's largest full service travel sites, helping millions of travelers per month easily plan and book travel. Expedia.com (https://www.expedia.com/, 1-800-EXPEDIA) aims to provide the latest technology and the widest selection of top vacation destinations, affordable airfare, hotel deals, car rentals, destination weddings, cruise deals and in-destination activities, attractions, services and travel apps.

© 2018 Expedia, Inc. All rights reserved. Expedia and the Airplane logo are either registered trademarks or trademarks of Expedia, Inc. in the U.S. and/or other countries. All other trademarks are the property of their respective owners. CST# 2029030-50. Visit our web site https://www.expedia.com/ or use our mobile app to book heap flights and hotels.

About Aon

<u>Aon plc</u> (NYSE:AON) is a leading global professional services firm providing a broad range of risk, retirement and health solutions. Our 50,000 colleagues in 120 countries empower results for clients by using proprietary data and analytics to deliver insights that reduce volatility and improve performance.

Leveraging the breadth of Aon, the <u>Travel Practice</u> has 40+ years' delivering customized solutions for the industry's leading travel companies. The deep expertise in analytics, product development and marketing optimization, combined with an unparalleled focus on customer experience, has made the Aon Affinity Travel Practice the trusted steward of program performance for its partners.

For further information on our capabilities and to learn how we empower results for clients, please visit http://aon.mediaroom.com. Follow Aon plc on Twitter: https://twitter.com/Aon_plc
Follow Aon Travel on Twitter: https://twitter.com/AonTravel.

View source version on businesswire.com: http://www.businesswire.com/news/home/20180302005302/en/

Source: American International Group, Inc.

AIG Travel

Rhonda Sloan, 713-284-8232 Rhonda.Sloan@aig.com

AIG

Matt Gallagher, 212-458-3247

matthew.gallagher2@AIG.com

or

Expedia:

Expedia, Inc.

Victoria Cagliero, 917-332-5043

vcagliero@expedia.com

or

Aon:

Aon Affinity Travel Practice Christie Zielinski, 312-888-2107 Christie.Zielinski@kemperlesnik.com